

Dear Customers, Business Partners and Well Wishers

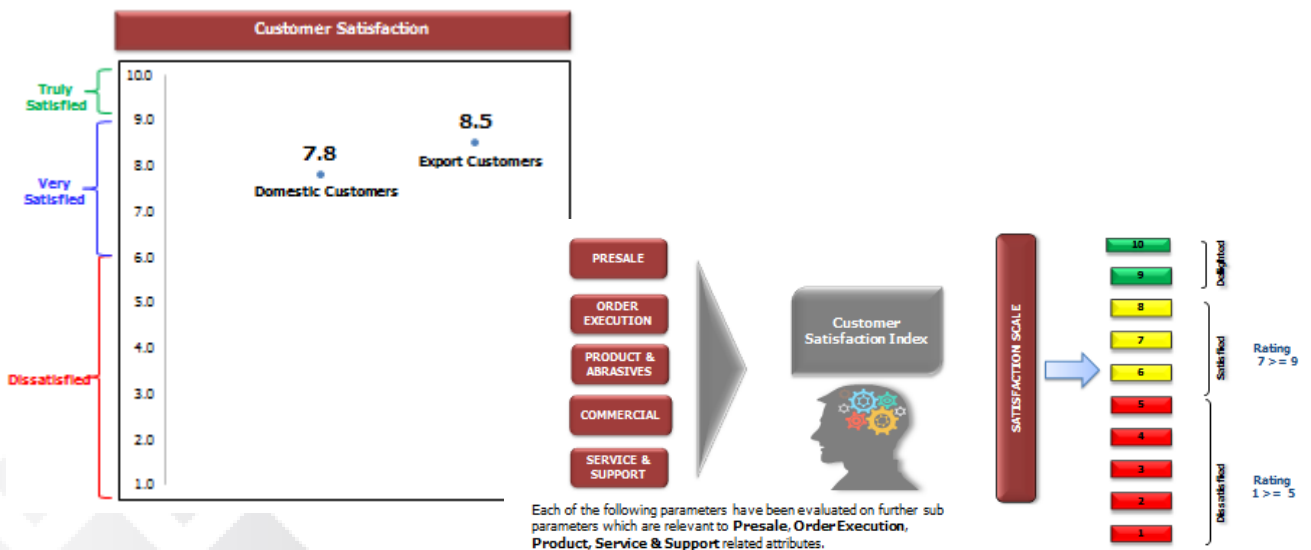
At Grind Master, we believe in **Exceeding Customer Expectations** with Innovative & Trustworthy solutions created with Passion and Expertise. We have recently conducted a customer satisfaction survey through a professional survey agency to understand the issues & expectations of our prestigious clients. I would like to thank all our customers for sparing precious time to give valuable feedback to us.

The results of the survey are quite heartening with a Overall Satisfaction Index of 7.8 for Indian customers and 8.5 for International customers. In particular the performance in Automotive industry is very good, reflecting the trustworthiness of Grind Master solutions in NANOFINISH, Deburr and Automation Technologies. The valuable feedbacks have resulted in a concrete Action Agenda which our teams will be working on diligently over the next few months. We look forward to enhancing experience of working with Grind Master. Please feel free to get in touch with us for any kind of support you need from Team Grind Master .

I am also pleased to announce the launch of Grind Master Brand Coated Abrasives GA101X series. This product complements the High Tech Abrasives from VSM that Grind Master strongly represents. It completes our offering specially for Manual and Semi Automatic Machines. Further details of this product is available in the following pages.

The last month during Ganesh Festival Grind Master worked with CRT Aurangabad to conduct a campaign to properly treat Nirmalya (religious offerings that go waste). This program was very successful with over 150 volunteers working around the city. We are proud to be associated with such initiatives.

Yours Sincerely
Sameer Kelkar
CEO



Also Refer :

- GA101X - Grind Master Abrasive - Page#2
- CSR : Nirmalya Daan during Ganesh Festival - Page#3

Coming Soon :

- New Website Launch
- Corporate Film Launch



GA101X - High Quality Abrasives for Cost Effective Performance

Grind Master is a Total Solution Provider for Metalfinishing, including Machine, Abrasives, Support and Process Knowhow. With over 30 years experience in Coated Abrasives, Grind Master is proud to launch GA101X Series Abrasives for Cost Effective Performance on Manual and Semi Automatic Machines.

The New Range of Abrasives is developed by Grind Master and is named "GA101X". The Manufacturing technology is ISO Certified, with a German Maker, and uses High Quality Premium Aluminum Oxide grains with Cotton and Polyester Cloth Backing. The abrasive is available in Grit sizes from 36 to 400, and can be used with oil and water based coolants for wet grinding as well.

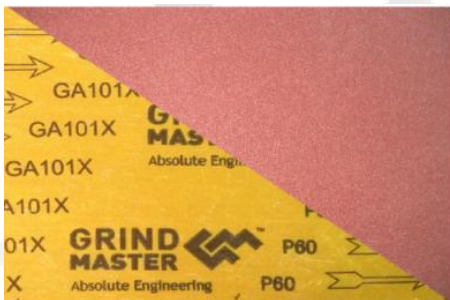
Grind Master works in a collaboration with VSM Germany for High Tech Coated Abrasives, mainly used for Automatic Machines producing very high surface finish requirements. The introduction of Grind Master series Abrasives is a complementing the VSM Abrasives range and is recommended for Manual and Semi Automatic Machines including :

1. Manual Backstand Belt Grinding Machines
2. Manual Platen Belt Grinding Machines
3. Conveyorized Flat Belt Grinding Machines
4. Semi Automatic Centerless Machines

These machines are typically used for applications such as Deflashing/Grinding of Parting Lines in Castings/Forgings, Deburring and Weldment Grinding.

The GA101X Series enables us to provide a complete solution package for the full variety of applications - VSM High Tech Abrasives for Automatic High Finish requirements and GA101X for Manual Economy requirements. Our team of application experts can recommend the correct Abrasive for individual requirements.

Grind Master Abrasives/Tools Group will be working in the future to expand its product offering to complement the Machinery Group and provide Total Solutions. Development of tools for Robotic Applications such as Aluminum Deflashing Burrs and Casting Fettling Wheels is under way.



Nirmalya Daan during Ganesh Festival

The Grind Master Nirmalya Daan Seva was conceptualized by Grind Master Machines Pvt. Ltd. and Civic Response Team in 2015 with the aim of managing the special waste (Nirmalya - flowers, leaves, prasad- and decoration materials etc.) generated during the Ganesh Chaturthi Festival in Aurangabad City.

The key objectives of this project are:

1. Providing a special collection service for festival waste thereby ensuring that regular supplementing regular municipal collection. This partnership with the Aurangabad Municipal Corporation is a way of appreciating their work and offering support.
2. Using the platform of the festival to raise awareness among residents about good waste management practices such as segregation, composting and recycling
3. Bringing together diverse groups for the cause of effective solid waste management in Aurangabad.

Last year, with only a nascent partnership with the Aurangabad Municipal Corporation, the Seva reached 75 Ganesh Mandals, successfully composted 150 tonnes of Nirmalya and recycled. kgs of dry waste. This year, with a solid partnership, the Seva reached 650 mandlas. 160 tonnes of nirmalya was kept from entering the city's water bodies and dump ground. Organic waste was composted and Inorganic waste recycled.

Additionally, on Visarjan day the service was extended to Kaigaon Toka - a neighbouring Gram Panchayat. The Visarjan point at Kaigaon Toka is at the confluence of the Godavari and Pravara rivers and is upstream of the Jayakwadi dam that provides water to Aurangabad city. Over the next few months the service will be extended to include various festivals including Id and Durga pooja.

